

Name of Solution:	Volusion
Current Version:	3.1
Date:	
Contact Name:	Sales
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Your Solution's Features	Supported (Y/N)	Implementation (native/ work around/ 3rd party plug-in)	Comments regarding how is this particular feature supported
<b>Initial Setup and Ongoing Support</b>			
Pricing Structure (hosted subscription, s/w purchase, other)	Y	both	you have a choice between the monthly solution and purchasing the license version
Entry Level Monthly Cost	\$57/mo		
Setup Costs	\$124		
Data Management			
Import/export existing database	Y		
Import templates			
Import Products from Yahoo! Store	Y		
From MonsterCommerce	Y		
From Volusion	Y		
From Miva	No		Miva's DB implemetation is an nightmare to import
From:			
Full FTP Access	Y		
Customer Support			
24x7 toll free phone support	Y		
24x7 email support	Y		
LiveChat equivalent	Y		
Ticketing system	Y		
Online knowledgebase	Y		
Documentation integrated	Y		
Video / audio demonstrations available	Y		
Customer forum	Y		
<b>For eCartReviews</b>			
Customer Service Score	A+		
Documentation Score	B-		
Learning Curve Score	B		
<b>Product and Inventory Management</b>			
Product types:			
In-store	Y		
Warehouse	Y		
Drop ship	Y		
eProduct (downloadable goods)	Y		
Gift Certificate	Y		
Product availability:			
Supported at the product option level (e.g. green + large)	Y		
In stock (and available for purchase)	Y		
Out of stock (hide product optional, unable to purchase)	Y		
Back ordered (out of stock, but able to purchase)	Y		
Product attributes: price, weight, manufacturer, etc.	Y		
Product meta information: keywords, title, etc.	Y		
Supports multiple product codes (skus) per product	N		you cannot have multiple productcodes per product. You can have multiple productcodes, but they will be different products
Ability to hide products	Y		
Categories and n-tier subcategories			
Previous and next record viewing within (sub)categories	Y		
Product variants/options with their own pricing and weight	Y		
Unlimited images per product	Y		
Support color swatches	Y		
Support unlimited alternate views	Y		
Related products	Y		
Custom data fields available			
Additional data fields per product for merchant use (e.g. origin, dimensions, fiber)	Y		
Ability to select if additional data field(s) are displayed	Y		
Volume price schedule	Y		
Partial shipments allowed	Y		
Inventory management			
Bulk updating	Y		
Option for inventory decrement based on add-to-cart rather than checkout (requires cart time-out capability)	Y		
<b>General Store Administration</b>			
Web based administration	Y		
On screen shopping list	Y		
Order management			
Ability to modify and update orders	Y		
Process payments (authorize only, or authorize and capture)	Y		
Interface for volume/ phone order entry	Y		
Multiple currency support	Y		
Tax calculation at state or more granular (see below)	Y		
Recurring Payments (subscription contract management)	Y		
View shopping carts	N		
Invoice printing	Y		
Integrated fraud check/ reporting	Y		This is done mainly through your gateway. The software will relay this information to y
Search orders	Y		
Order status:			
Statuses configurable (ability to add new and modify existing)	N		
Triggered emails (html and text) with merge-fields fully configurable	Y		
Wholesale support (unique products and pricing)	Y		
Returned Merchandise Authorization (RMA) system	Y		
Integrated WYSIWYG editor	Y		
Integrated POS System	Y		
Customizable error pages	N		
Customizable redirects	Y		
Layout/templates can be different by (sub)category	Y		
<b>Cart</b>			
Shopping Cart Steps configurable	N		
Checkout with or without Registration	in new version		
Address book function for easy checkout	Y		
Support multiple ship-to's for repeat gift giving	Y		
Shipping calculation Prior to Checkout	Y		
Automatic Pricing Discounts	Y		
Customizable			
Checkout text	in new version		
Checkout Questions	in new version		
Checkout required agreement to terms&conditions with link	in new version		

Cart expiration (days or minutes)	days		
<b>Marketing and Customer Comforts</b>			
Recognize return customers	Y		
Customer account area			
ability to view order history	Y		
ability to update profile	Y		
Newsletter opt-in/opt-out support	Y		
Wish List	Y		
Coupon support: date, customer segment, product, and/or category attributes	Y		
Gifting			
Gift-wrap support	Y		
Gift option available per product during checkout	Y		
Set quantity discounts	Y		
Customer Reviews	Y		
Email to Friend Option (including product thumbnail image)	Y		
Stock Availability Notification	Y		
Product Printer Friendly Page	Y		
Forum	N		
Loyalty Point System	N		
Gift Message on Packing Slip	Y		
Recently viewed functionality	Y		
Coupon codes, gift certificates	Y		
Featured products	Y		
Cross selling	Y		
Upselling	Y		
Affiliate programs	Y		
Password restricted dealer entry	Y		
Password entry for pricing levels	Y		
Website survey at Check Out	N		
Search your customers by demographics	Y		
Customer modeling support			
Dynamic product(s) offering based on viewing and purchasing behavior	N		
Dynamic page/email content based on customer models	N		
RSS feed display	N		
Product reviews	Y		
Store reviews	N		
<b>Wholesale support</b>			
Wholesale application process(ing) support	Y		
Wholesale customer types	Y		
Product inclusion/exclusion from view	Y		
Alternative pricing			
Pricing levels specific to customer groups (wholesale group A vs. B)	Y		
Personal wholesale pricing	Y		
Quantity bulk purchase	Y		
Quantity bulk purchase upon approval	Y		
Minimum order size and quantity based on price level(s)	Y		
Order multiples (e.g. order in multiples of 10)	Y		
<b>Email Options</b>			
Multiple OC3 connections	Y		
Browser based email	Y		
POP 3 email	Y		
Spam Filter	Y		
SSL for SMTP/POP activity	Y		
<b>Reporting</b>			
Real-time data availability	Y		
Sales reports	Y		
Search query reports	in next version		
Best seller reports	Y		
Traffic reports	Y		
Abandoned Cart Detailed Report	N		
PPC ROI Tracking	Y		
<b>SEO</b>			
Dynamic Static HTML page creation	Y		
Unique title/description/keywords tags	Y		
URLs rewritten with keywords	Y		
Keywords in page titles	Y		
Keywords in breadcrumb navigation	Y		
Site map generation	Y		
Index.html page optional	Y		
Upload custom optimized HTML files	Y		
Auto Google sitemap in XML format	in next version		
<b>Payment Options</b>			
Quickbooks Integration	N		
Accept PayPal Payments	Y		
Offline credit card processing	Y		
Accept phone orders	Y		
Refund through admin panel	Y		
<b>Shipping and Tax</b>			
Batch Order Printing	Y		
Live UPS, FedEx & USPS calculations	Y		
Add handling charges	Y		
Ship by price, weight, dimensions	only price and weight		
Restrict shipping by location	Y		
Offer free shipping (based on parameters such as price or location)	Y		
Multiple warehouse support	N		
Ability to print packing-slips	Y		
Real-time order tracking for customers	Y		
Tax calculation configurable			
by state	Y		
by county/city	N (by zip code)		
<b>Store Infrastructure</b>			
Core language: ASP, ASP.net, ColdFusion, PHP, etc.	ASP JS		
Server OS	win2k3		
Database	sql server 2k		
Upgrades			
Free upgrades	Y		
Optional upgrading			
Uptime Guarantee	99.8		
Server hosting by	rackspace		

Average number of stores/sites managed on same server.	N/A		
Can sub-domains be set up	yes		
<b>Design</b>			
Fully Customizable Store Design	Y		
Fully Customizable Product Layout	N		
# of Customizable Templates Provided	63		
# of main / sub categories	up to 7 levels deep		
Browse by price, mfg. category	Y		
Integrated store search (configurable to more than prod name)	Y		
Customize CSS for site	Y		
<b>Channel Support</b>			
Integration/automated feeds for:			
Froogle/ GoogleBase	Y		
Dealltime / Epinions / Shopping.com	Y		
Shop.com	Y		
BizRate/ ShopZilla/AOL	Y		
Yahoo Shopping	Y		
NexTag	Y		
PriceGrabber	Y		
Ebay	N		
Affiliate management system	Y		
Advertisement tracking module	Y		
<b>Security</b>			
CISP Certified	Y		
Full HTTPS/SSL support	Y		
Secure HTTPS/SSL admin access	Y		
Administration Area Access History	Y		
Integrated IP Blocking Security feature	Y		
Multiple Administrators Login	Y		
<b>Technology Partners &amp; Plug-ins</b>			
QuickBooks Integration	Y		
	we have not tested this yet. I don't think there would be a problem.		
Zoomify Integration			
Reporting Partners			
Webside Story's HitBox	N		its not a plugin, but you may be able to drop the code in the footer like urchin
Google's Urchin	Y		the code is free to use from google and you can just drop it into the footer of your store.
Other:	SmarterStats		
Others:			





